

# MEDIATION MASTER CLASS

## *Personal Injury & Medical Mediation*

*Robin Otway*

Robin Otway is the principal of the firm of Otway and Associates and he has been in practice just over 40 years. He is very experienced in civil law in general, principally in civil litigation, in particular commercial litigation and professional malpractice, and especially medical negligence in which area he has been in active practice for almost 30 years, and he is also well versed in real estate law, commercial leases, and contracts, company formation and also in mediation and alternative dispute resolution. He is a former Senior Member of the Council of the Trinidad and Tobago Law Association, and was until about 5 years ago a Member for 6 years of its Disciplinary Committee. He previously was an associate tutor at the Hugh Wooding Law School, and a former partner of 2 of the larger law firms in Trinidad, Hamel-Smith & Co. and De Nobriga Inniss & Co. (now Lex Caribbean) heading the litigation department in each of them.

### WHO WILL BENEFIT

Certified Mediators seeking to upgrade specialized skills, as well as Attorneys, Executives, Managers, Administrators, Insurance Industry Professionals, Claims Managers and Adjusters, Doctors, Medical Administrators and Practitioners, Sport & Facility Management, Human Resource, Industrial Relations, and anyone involved in resolving insurance disputes.

### Overview – 2 Day Workshop on Personal Injury & Medical Mediation

This two day workshop provides a unique opportunity for persons with training and experience in mediation to deepen their theoretical knowledge and enhance their skills in the practice of mediation at an advanced level to become more effective mediators.

**Add to your mediation tool-box in this advanced, interactive mediator skill development training**

### Topics Include

- The Legal Framework
- Nature of the complaint
- Starting the mediation
- Cognitive bias and cognitive reframing
- Emotional Intelligence
- Power dynamic/understanding the context
- Asking the right questions at the right time
- Defense mechanisms
- Directly engaging the attorney
- Looking for the moment to intervene/caucus
- Reaching agreement and mediator reflection
- The unjust settlement
- Drafting the settlement agreement (confidentiality and enforceability)

*Participants will receive a Certificate of Achievement in advanced mediation skills*

**Dates :** 26<sup>th</sup> & 27<sup>th</sup> October, 2017

**Time :** 8:00 am – 5:00 pm

**Venue :** Law Association of Trinidad & Tobago

**Cost :** \$3,600.00 (Vat Inclusive) (Includes workshop materials, lunch and refreshments.)

**Please call to verify receipt of Registration Forms**



GROUND FLOOR, CHAMBER BUILDING, COLUMBUS CIRCLE, WESTMOORINGS  
P.O. BOX 499, PORT OF SPAIN, TRINIDAD AND TOBAGO, W.I.  
PHONE: (868) 637-2642 / 632-4051 / 637-6966 FAX: (868) 633-7897 OR 637-7425  
E-MAIL: [drc@chamber.org.tt](mailto:drc@chamber.org.tt)



Ground Floor, Chamber Building  
Columbus Circle, Westmoorings,  
P.O. Box 499, Port of Spain, Trinidad and Tobago, W.I.  
Phone: (868) 637-2642 / 637-6966 Ext 1250 Fax: (868) 633-7897 / 637-7425  
E-MAIL: [drc@chamber.org.tt](mailto:drc@chamber.org.tt)

## REGISTRATION FORM

### “Mediation Master Class”

*Personal Injury & Medical Mediation*

26<sup>th</sup> & 27<sup>th</sup> October, 2017

8:00 a.m. – 5:00 p.m.

**Cost: TT\$3,600.00 (VAT Inclusive)**

Please complete in block letters:

**Name(s): (BLOCK LETTERS)**

**Job Title:**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

Name of Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_ E-mail: \_\_\_\_\_  
(Cell/Work/Home)

Telephone No.: \_\_\_\_\_ Ext.: \_\_\_\_\_ Fax No: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Emergency Contact No.: \_\_\_\_\_

#### Meal Preference

- (a) Chicken ☐ (b) Fish ☐ (c) Vegetarian (Strict) ☐ (d) Vegetarian (With Fish) ☐

I am allergic to: \_\_\_\_\_

#### Cancellation Policy:

- i. Registration is only confirmed upon receipt of this form by The Dispute Resolution Centre accompanied with the appropriate payment before 23rd October, 2017.
- ii. Payment will be refunded if written notice of cancellation is received by 23rd October, 2017.
- iii. By signing this registration form, registrants acknowledge that payments are **NOT** refundable if cancellation is made after the 23rd October, 2017 deadline.
- iv. In cases where registrants neither cancel nor attend this function, please note that there is **NO** entitlement to a refund under these circumstances.
- v. Payments can be made via Cash, LINX, Credit Card or Cheques which should be made payable to:

**Trinidad and Tobago Chamber of Industry and Commerce**

**Please call to verify receipt of Registration forms**

**Please ensure registration form is completed below by authorized signatory:**

**Authorized Signatory only:**

**Date:**

**Company Stamp:**

.....

.....

.....